## Q4 report

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- Business update
- Financial development
- Events after the reporting period
- Summary and Outlook
- Q\&A


## Full year 2021/22

$\checkmark$ Organic sales growth $+4 \%$
$\checkmark$ Operating proffit + 19\% and EBIT margin 7.3\%*
$\checkmark$ Strong cash position \& net debt/EBITDA -0.5*
$\checkmark$ Resilient and flexible business model also in challenging market conditions
$\checkmark$ Uncertain macro environment
*Excl IFRS 16

## Business update

## Q4 2021/22 in brief

$\checkmark$ Organic sales +12\% and LFL +11\%
$\checkmark$ Total sales $+16 \%$
$\checkmark$ Online sales -19\%
$\checkmark$ Gross margin 39.7\% (39.9)
$\checkmark$ EBIT-margin increased to -0.6\% (-4.2)

- EBIT-margin excl. IFRS16-1.7\% (-5.3)
$\checkmark$ Strong cash position \& net debt/EBITDA -0.5*
*Excl IFRS 16



## Q4: Progress in our focus areas for 2021/22

## Strenghten key product categories

- Strong performance in key categories:
- Cleaning
- Solar lights
- Storage
- Continued higher ATV



## Capture traffic

- 4.3 million Club Clas members in total
- 20\% member growth in Finland in Q4
- Traffic increase to physical stores in all markets compared to Q4 LY



## Grow e-com

- Higher conversion rate compared to Q4 LY in SE, Fl, lower in NO due to closed stores LY
- Multi-channel marketing investments to drive spring sales



## Investing to boost top-of mind awareness as a home fixing destination

TV Commercial


Display banners


Club Colas


Paid Social


Leaflets and Class Print ads Magazine


Program and content sponsorships

Radio
collaboration

Focus areas during Q4:

- Organize
- Take care of your home
- Prepare and fix your outdoor area


## Customer satisfaction in focus



** Source: Delighted by Qualtrics

## Integrating sustainability in our business

- Industry winner in Sweden and Norway in Sustainable Brand Index 2022. In Finland, on the top list of most improved brands climbing 25 places
- Continuing to decrease CO 2 emissions
- Emissions from own operations decreased by $18 \%$ compared to LY (Scope 1\&2)
- 92,400 spare parts sold in Q4, an increase of $+40 \%$
- Environmental audits now cover $83 \%$ of our purchase volume (71\% Q3)


People

- $100 \%$ of suppliers free from critical findings in relation to our Code of Conduct (99\% Q3)


Contributing to a fair and prosperous society fo future generations

Society

## Financial development

## Sales development in Q4

- Total sales up $16 \%$ to 1,780 MSEK, organic sales up $12 \%$ and LFL sales up $11 \%$
- Organic sales development per market:
- Sweden +9\%
- Norway +18\%
- Finland +7\%
- Outside Nordics -17\%
- The store network was increased by 1 store compared to end of period last year

MSEK


## Total sales per market in Q4 compared to the previous two years, MSEK

- Sweden

- Norway


-Finland



## Online sales in Q4 compared to the previous two years

- Online sales down 19\% to 221 MSES, corresponding to approx. 12\% of total sales

MEEK


## Sales development FY

- Total sales up 6\% to 8,784 MSEK, organic sales up 4\% and LFL sales up 4\%
- Sweden +6\% organic
- Norway +3\% organic
- Finland +1\% organic
- Outside Nordics -5\% organic
- Online sales up 9\%
- +1 store net during the period



## Gross margin in Q4

- Gross margin decreased to $39.7 \%$ (39.9)
$\rightarrow$ Positively impacted by a stronger sales currency (NOK), increased prices and a weaker purchasing currency (USD) in relation to the SEK.
$\rightarrow$ Negatively impacted by increased sourcing costs, product mix and a higher campaign intensity and effects of currency hedging (NOK) from currency forwards and exchange-rate effects related to delays in inventory.



## Share of selling expenses in Q4

- Share of selling expenses decreased by $3.5 \%$ to $37.4 \%$ (40.9)



## Administrative expenses in Q4

- Administrative expenses in line with Q4 last year
- Continued cost focus



## Operating profit in Q4

- Operating profit increased to -10 MSEK (-64)
-Positive IFRS 16 effect of +20 MSEK (+17)
- EBIT-margin increased to -0.6\% (-4.2\%)
-Positive IFRS 16 effect of +1.1 percentage points (+1.1)

MSEK
-EBIT-margin excl IFRS $16-1.7 \%(-5.3)$

- Earnings per share was -0.25 SEK (-1.02)

- EBIT
- EBIT (excl. IFRS 16)
——EBIT-margin (excl. IFRS 16)


## Operating profit in FY

- Operating profit increased to 719 MSEK (608)
-Positive IFRS 16 effect of +78 MSEK (+70)
- EBIT-margin increased to 8.2\% (7.3\%)
-Positive IFRS 16 effect of +0.9 percentage points (+0.9)
-EBIT-margin excl IFRS 16 7.3\% (6.5)
- Earnings per share was 8.25 SEK (6.65)


## Investments FY

- Total investments 158 MSEK (228)
- New stores and refurbishments 62 MSEK (60)
- IT systems 53 MSEK (83)
- Other investments mainly related to improved distribution system



## Inventory level FY

- Inventory level increased to 2,199 MSEK $(1,832)$ at the end of the period
- Well-balanced and the company now stands wellequipped for the first quarter
- Average inventory level LTM was 1,986 MSEK $(1,731)$
- Inventory turnover rate DC 5.5 (5.8)



## Cash flow FY and financial position

- Cash flow from operating activities excl. IFRS 16 was 472 MSEK (749)
- Cash flow from operating activities was 986 MSEK $(1,288)$
- Cash flow from investments and financing activities was -1,067 MSEK (-834)
- Net debt/EBITDA excl. IFRS 16 was
-0.5 times (-0.7)
- Approved credit facilities of 650 MSEK of which used O MSEK

Cash flow from operating activities excl. IFRS 16, MSEK


## Proposed dividend

- Proposed dividend 6.75 SEK per share (6.25) to be distributed as two separate payments of 3.375 SEK
- Proposed extra dividend 6.25 SEK per share to be distributed as two separate payments of 3.125 SEK
- In line with dividend policy

At least 50 per cent of earnings per share after tax, with consideration for the financial position


## Macro trends with business impact

## Factors impacting Clas Ohlson:

- Container shipping costs and raw material and commodity prices
- Translation/transaction effects sales instant effects and purchasing with a time lag
- Hedging policy/effects
- Pricing effects


## Counteracting measures:

- Pricing - continuously optimizing prices
- Sourcing - diversified sourcing strategy
- Optimize sales mix - private label, product and category mix
- Products and packaging

Prices for 40t containers from Asia to Gothenburg


NOK/SEK*


USD/SEK*


## Events after the reporting period

## UK update

- Board decision to leave the UK market, in line with strategic focus on the Nordic markets
- Short-term financial impact of closure -35 MSEK
- Cost will affect 2022/23



## May sales development

- Total sales up 3\% to 630 MSEK, organic sales up 2\% and LFL up 1\%
- Sweden +3\% organic
- Norway -2\% organic
- Finland +12\% organic
- Outside Nordics -16\% organic
- Positive calendar effect of 3\%
- Online sales up +9\%
- Decrease of 1 store compared to end of May last year



## Summary and outlook

## Well positioned for growth and ready to shift gear

- Strong financial position and financial preparedness
- Proposed dividend 6.75 SEK per share and 6.25 SEK per share as extra dividend, to be distributed as two separate payments in September and January
- Investing in marketing and attractive customer offers to be a top-of mind destination for home fixing
- An updated strategy for sustainable profitable growth


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