Clas YEARS OF Ohlson

 ∞



Company presentation December 2018



Lotta Lyrå President and CEO

Experience:

- Joined Clas Ohlson in 2017
- Board member of MatHem, SCA and Svensk Handel
- Previously Head of Development & Expansion at IKEA Group and various positions at Södra Skogsägarna and McKinsey & Co

Education:

• MSc, Stockholm School of Economics



Experience:

- Joined Clas Ohlson in 2018
- Previously CFO at GANT, Group CFO at Transcom, CFO at MTR and various senior positions at SAS

Pär Christiansen

CFO

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Education:

- MSc, Faculty of Engineering LTH at Lund University
- BSc, Lund University School of Economics and Management

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Clas Ohlson at a glance

This year, Clas Ohlson celebrates 100 years. Clas Ohlson is present in five geographical markets, employs over 5,000 employees and has annual sales above 8 SEK bn. While much has happened since 1918, one thing remains the same; Clas Ohlson wants to help and inspire people to improve their everyday lives by offering smart, simple, practical solutions at attractive prices



1918 Clas Ohlson was founded in 1918 as a mail order business based in Injsön, Sweden, where it is still headquartered



Sales CAGR 13.3% over the last 20 years



Online sales CAGR 28.9% between FY13/14 - LTM Q2 FY18/19 with more digital initiatives under way



8,544 SEKm sales LTM Q2 FY18/19



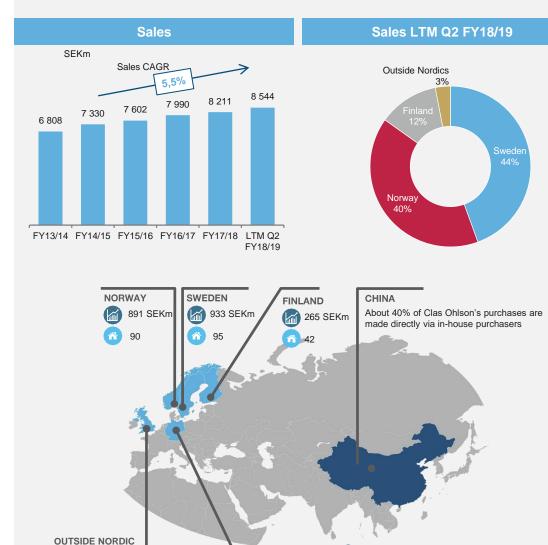
539 SEKm EBITDA LTM Q2 FY18/19



Family-owned since 1918

238¹⁾ stores in 5 countries

40 million customers annually²⁾



GERMANY

Sales Q2 FY18/19

Stores October 2018 Clas Ohlson markets

Source: Company information. Note: 1) As of November 2018. 2) Total number of customers FY17/18.

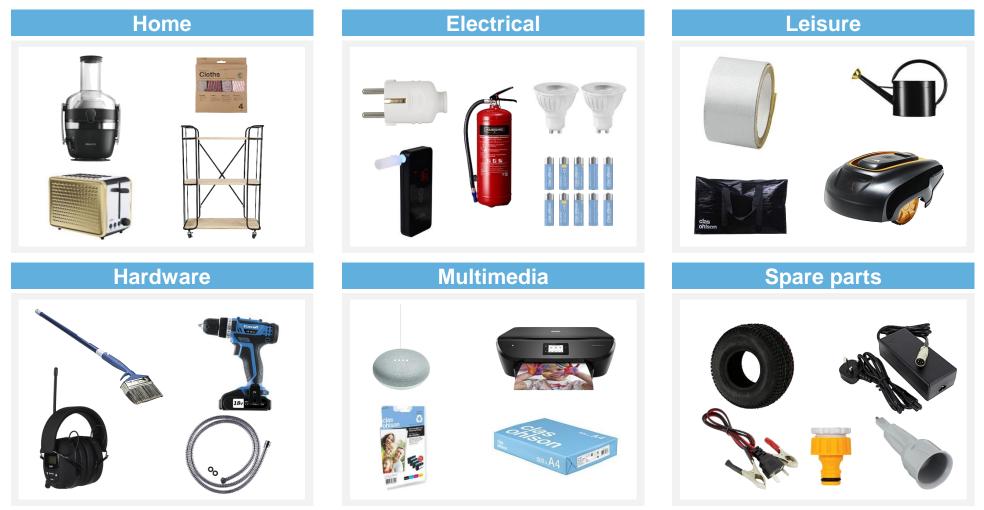


COUNTRIES

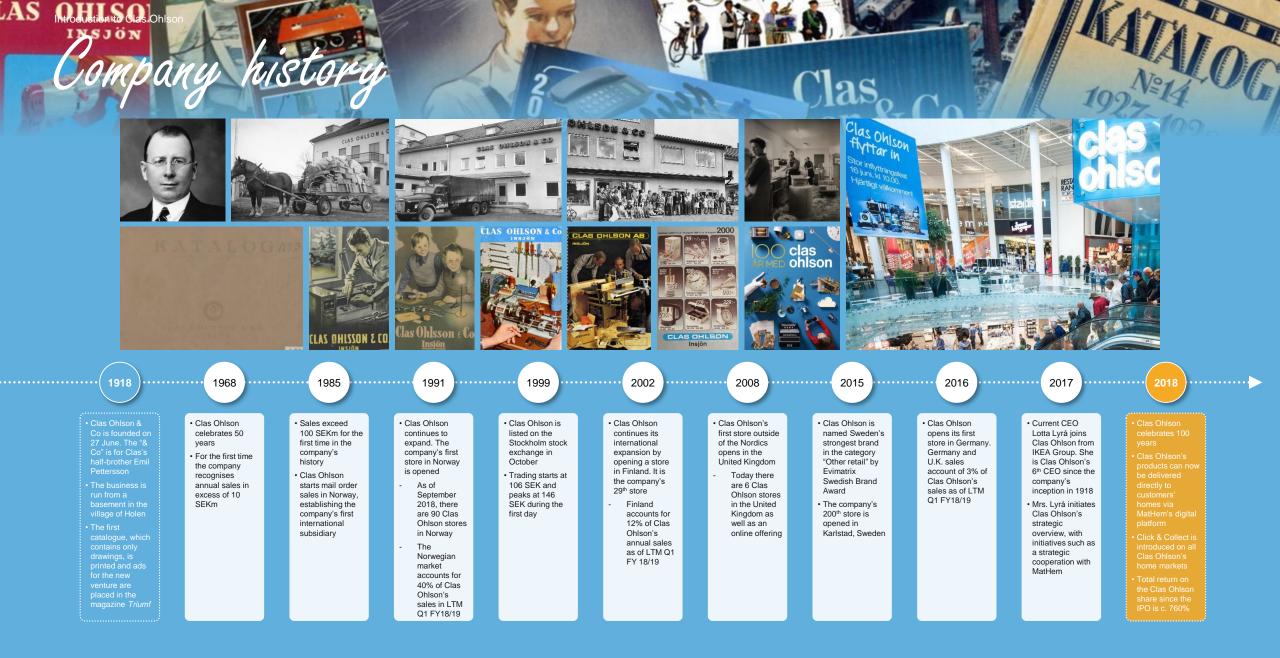
69 SEKm

UK

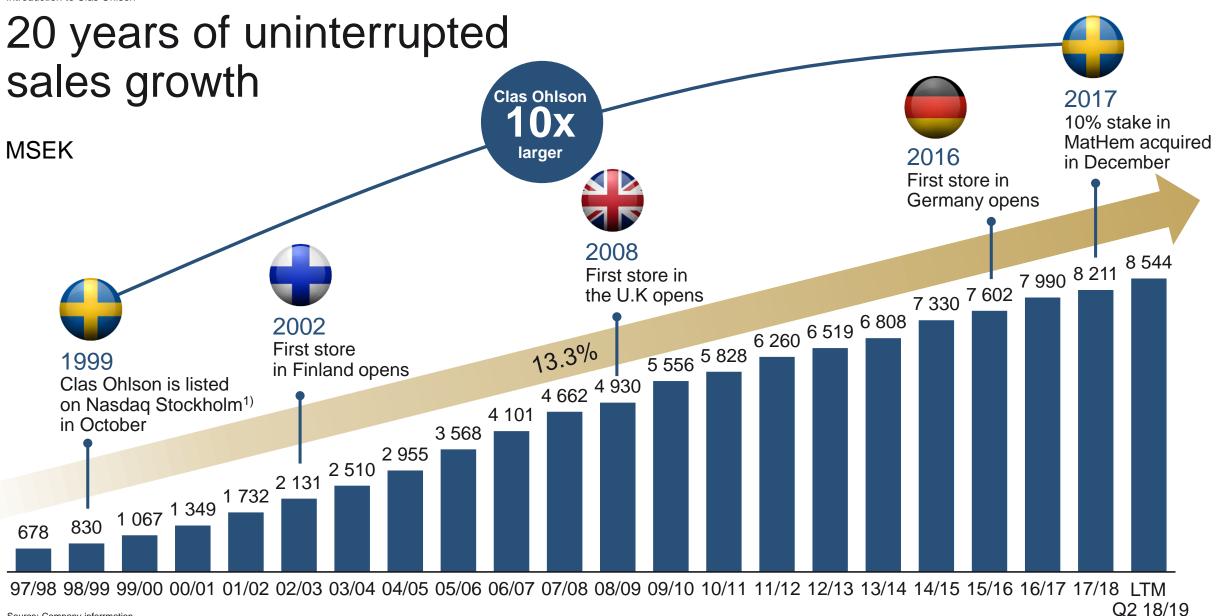
A wide assortment leading to a constant customer demand











Source: Company inforrmation. Note: 1) Nasdaq Stockholm is the current name of the Stockholm stock exchange



Clas Ohlson moving forward

Increased focus on further profitable growth in the Nordic region

Below 10% market share in the growing market



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Strong foundation to build on

Consumers like Clas Ohlson – consumer awareness and purchase consideration are high

Large potential in further commercialising full offer

- · Product assortment has increased by 15% over the last four years, which has extended the long-tail of underperforming products
- One item receipts comprise 40% of all transactions large potential for increased cross-selling
- Clas Ohlson has historically invested in the wrong types of promotions

Opportunities to simplify and streamline operations

- · Lead-times toward customers are too long
- In-store inventory build-up
- · Clas Ohlson is currently behind best-in-class retailers in regards to buying direct as well as indirect goods
- · Online focus outside the Nordics and closure of store network in the UK and Germany will reduce complexity

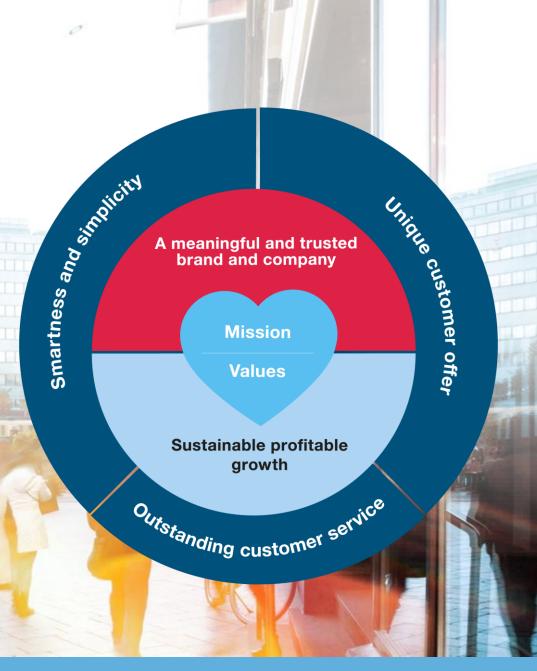
Embracing digital

- Online sales comprise only c. 5% of total sales and are lagging behind overall market penetration
- · Historical investments in digital capabilities have not been sufficient
- Centralising online operations outside the Nordics to London secures presence in one of Europe's most advanced online markets



Retail in change

- Rapidly changing landscape
- Customer behaviour is changing
- Tough competition for share of customers' wallet
- Challenging the cost structure is key to profitable growth





Strong focus on sustainability

Acknowledged sustainability work

- In May 2018, Clas Ohlson was rewarded the "Sustainable Store Chain of the Year" in Sweden during The Retail Awards. Clas Ohlson's sustainable products and services were highlighted
- Earlier in 2018 Clas Ohlson was acknowledged for its work together with QuizRR at the Sedex Awards in London. QuizRR trains Clas Ohlson's Chinese suppliers in important areas such as employee rights, health and safety. At the time of the award, the training programme comprised over 9,000 training courses in 26 different factories, reaching over 4,000 factory workers

From here to sustainability



"From here to sustainability" is Clas Ohlson's motto for how the company incorporates environmental and social aspects into its strategy and organisation. The ambitions are:

- A sustainable value chain
- A sustainable customer offering

A sustainable value chain...



Clas Ohlson aims to wholly integrate sustainability into the value chain. Sustainability is deemed crucial in order to:

- Realise the company's vision
- · Create a sound basis for long-term profitability
- · Stay one step ahead of stakeholder expectations

Collaborations and partnerships

- Save the Children
- Sedex
- UN Global Compact

...through a sustainable strategy



Clas Ohlson identifies three main areas describing how the company's strategy contributes to a resourceefficient value chain:

- Develop a sustainable product offering
- Develop and market resource-efficient service
 offerings contributing to a circular economy
- Create opportunities to decrease CO₂-emissions from e-commerce and home deliveries





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Clas ohlson Key investment highlights

Attractive market	 Steadily growing market with limited cyclicality Market transition providing attractive opportunities
Leading market position	 Leading position on a 90 SEKbn Nordic market Clas Ohlson is one of the most recognised and trusted brands in Sweden, Norway and Finland Strong and loyal customer base
Compelling opportunities	 Strategy defined in CO100+ action programme and new approach for market presence outside the Nordia Initiatives are being taken to achieve both cost savings and move up the value chain Appealing opportunities to further strengthen the offering via strategic partnerships and M&A
Strong management team	Management team with broad experience from diverse industries
Strong financial track record	 20 years of uninterrupted sales growth with strong cash flow, solid balance sheet and stable ownership structure Financial strength to deliver short- and long-term shareholder value



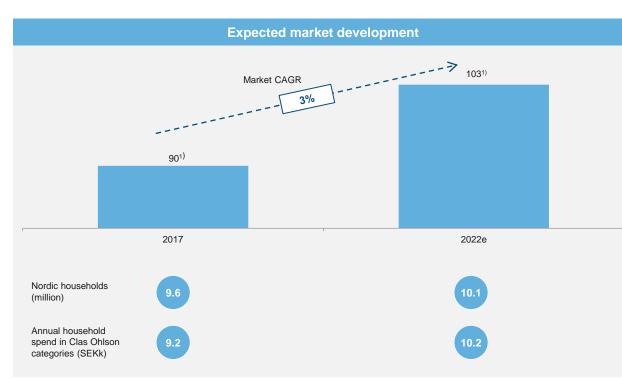
Clas Ohlson's Nordic market opportunity



Source: Company information, Statistics Sweden (SCB.se), Statistics Norway (SSB.no), Statistics Finland (Stat.fi). Note: 1) Number of households in greater London area. 2) Number of households in greater Hamburg area.



Steadily growing market



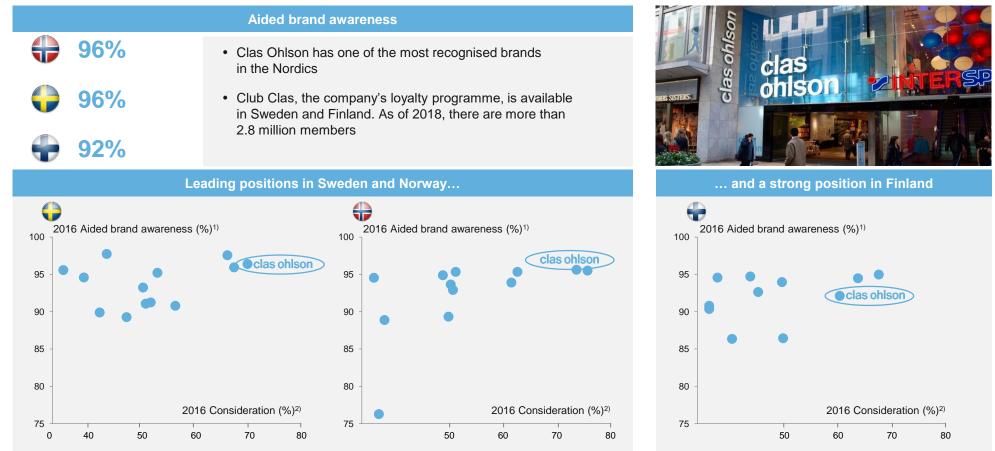
- Clas Ohlson's core Nordic market comprises approximately 90 SEKbn of annual sales. The market has been growing steadily in recent years and has historically exhibited limited cyclicality. The market is expected to grow to 103 SEKbn by 2022
- Online sales have a CAGR of 28.9% between FY13/14 LTM Q2 FY18/19 and more digital initiatives are under way, further fuelling Clas Ohlson's uninterrupted growth





Leading market position

One of the most recognised brands in the Nordics



Source: Third party consultant.

Note: 1) Aided brand awareness: "Which of the following retailers do you recognise?". 2) Consideration: "If you were to buy a product or accessory within Category X, which of the following retailers would you consider?" For competitors, the figures are calculated as weighted average in Clas Ohlson's 5 main categories.



 $\begin{array}{ccc} 2 & 3 \end{array} \rightarrow \text{Compelling opportunities} & 4 & 5 \end{array}$

Strategy defined in CO100+ action programme

An action programme...

1-2% of the underlying operating margin invested in sales growth and cost savings initiatives during FY18/19 and FY19/20

> clas ohlson

...focusing on strategic initiatives...

Cost savings initiatives 200-250 MSEK

- More efficient organisation
- More optimised assortment
- Indirect purchasing, sourcing and logistics more systemised

Growth initiatives

- ✓ Sales per customer increases
- Sales per square meter increases
- Sales online to double every other year

...to achieve Clas Ohlson's financial targets



Average annual organic sales growth of 5% during the current five year period



Operating margin of 6-8% from FY20/21 and onward

2 $3 \rightarrow$ Compelling opportunities 4 5

Cost savings initiatives totalling 200-250 MSEK

- sCORE an enabler for significant efficiency measures
- Organisational review

More optimised assortment

- More optimised assortment
- Efforts to reduce COGS

More systemisation

- Significant cost savings within indirect purchasing
- Implement supply chain optimised for all channels









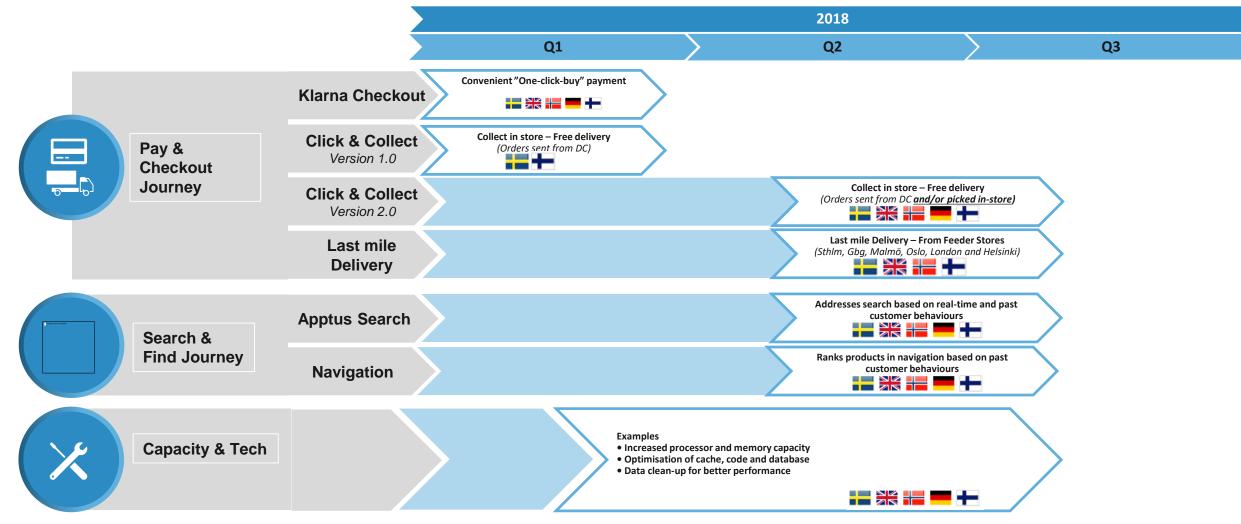
1 2 $3 \rightarrow$ Compelling opportunities 4 5

Growth initiatives for continued 5% organic growth

Increase sales per sqm	Increase sales per customer	Double sales online every other year
 Optimisation within existing contractual framework New store formats being tested More optimised assortment Increase own brands' share of sales sCORE enables customer centric operations 	 Moving up the value chain Increase cross-selling In-store solutions for guidance Offer online guidance Clas Fixare – launched in Stockholm 26 November 	 Broadened online offering Increased capacity and improved capabilities – digital and delivery Click & Collect well received by customers Strategic cooperation with MatHem has expanded Pilot with Amazon UK on-going
hos (ler än t eservde	Full service Guidance Products	Click Collect

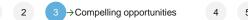


Highly improved capacity and capabilities eCommerce platform



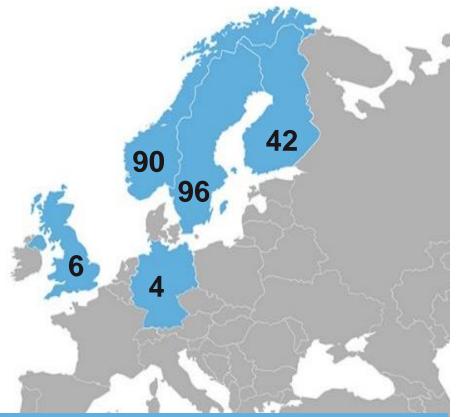


Key Investment Highlights



New strategy for Clas Ohlson's market presence outside the Nordics

- Sweden and Norway: both markets are highly profitable and developing healthy sales growth, stores and online
- Finland: Development not on par with Sweden and Norway – calls for extra attention
- Online focus in UK and Germany
 - The UK: Optimisation of store network not enough to stop losses
 - German: Pilot with four stores in Hamburg not showing potential for profitable growth



By reducing complexity we can increase focus on creating continued profitable growth in the Nordics, growing online in line with target and adapting our cost base to a more competitive level



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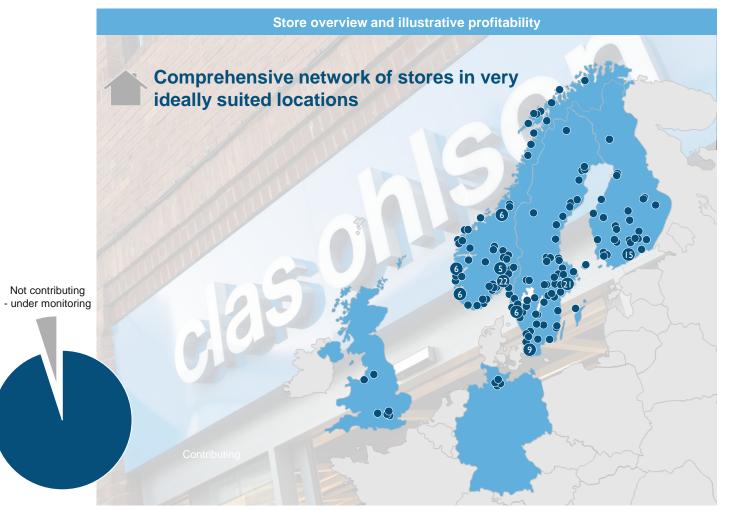
Moving up the value chain





1 2 $3 \rightarrow$ Compelling opportunities 4 5

Strategic and innovative store network





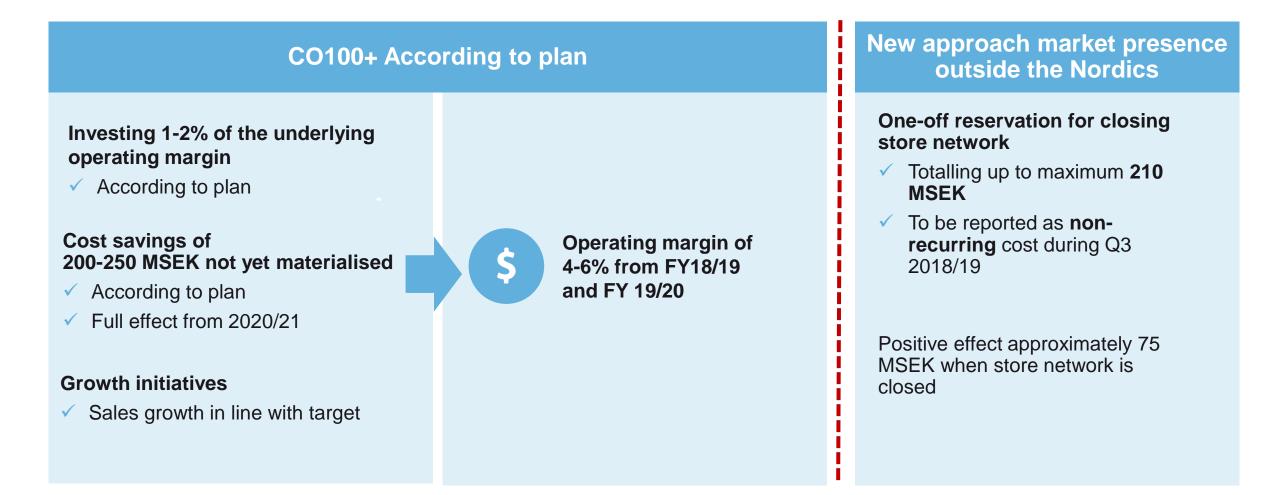
- As of November 2018, the company has 238 stores. Clas Ohlson's stores are strategically located, with organic sales up 4% in Q2 FY18/19. In FY17/18, Clas Ohlson stores attracted c. 75 million visitors
- High level of innovation in testing new store formats
- Approximately 25% of lease agreements are up for renegotiation until April 2020 and 70% within five years, giving Clas Ohlson flexibility in handling the store network going forward



Key Investment Highlights



Overview strategy implementation effect on EBIT FY 2018/19





1 2 3 $4 \rightarrow$ Strong management team 5

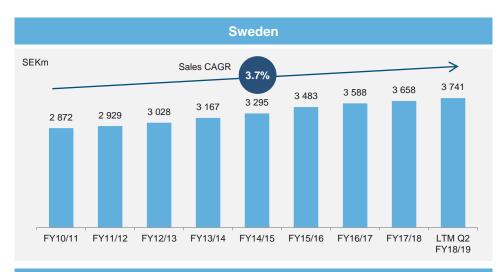
Experienced and diverse management team





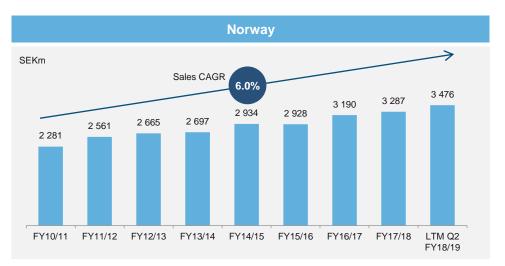
1 2 3 4 $5 \rightarrow$ Strong financial track record

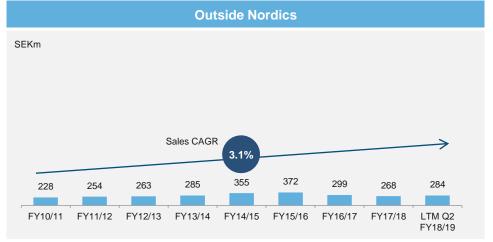
Sales development by geographical market



Finland SEKm Sales CAGR 12.4% 1 043 998 913 819 747 658 563 517 447 FY10/11 FY11/12 FY12/13 FY13/14 FY14/15 FY15/16 FY16/17 FY17/18 LTM Q2 FY18/19







2 3 4 5 → Strong financial track record

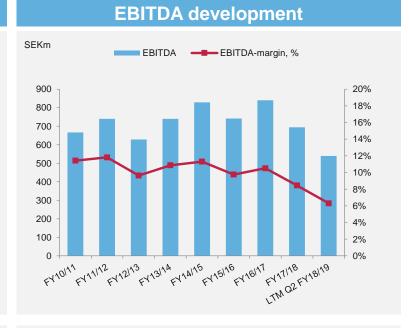
Historical financial performance and profitability



 Clas Ohlson continues to grow, with FY17/18 constituting the 21st consecutive year with growing sales



 Clas Ohlson demonstrates a stable historical gross margin, both in absolute and relative terms

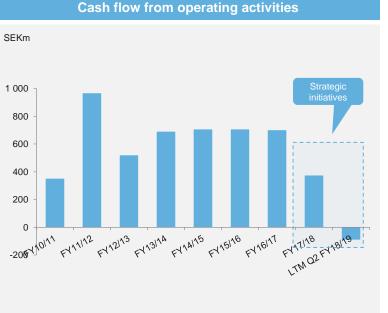


- Historical EBITDA-levels have been stable between c. 700-800 SEKm, while LTM Q1 FY18/19 are slightly lower
- Historical EBITDA-margin fluctuates between c. 7.5
 and 10.5%



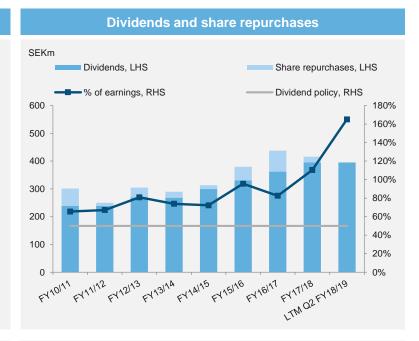
2 3 4 $5 \rightarrow$ Strong financial track record

Historically stable cash flows paid out to shareholders



Investments^{1),2)} SEKm Intangibles, LHS Tangibles, LHS MatHem, LHS — % of sales, RHS 700 7% 600 6% 5% 500 400 4% 300 3% 200 2% 100 1% 0% Ω LTM 02 FY18/19 FY16/17 FY12/13 FY13/14 FY14/15 FY15/16 FY17/18 FY11/12 EY10/11

 Cash flows from operating activities have been stable at c. 700 SEKm. The decrease during FY17/18 and LTM Q2 FY18/19 driven by lower operating profit and increases in working capital The increase in FY17/18 and LTM Q2 FY18/19 is driven by Clas Ohlson's acquisition of 10% of the shares of MatHem with a cash effect of 224 SEKm



- Clas Ohlson has historically paid a stable dividend stream of c. 250-350 SEKm per annum with a slight increase to 395 SEKm in FY17/18 and LTM Q2 FY18/19
- Share repurchases ranging from 11.2 SEKm in FY11/12 to 75.7 SEKm in FY16/17
- Among the highest dividend yields on Nasdaq Stockholm, c. 7,5%³⁾

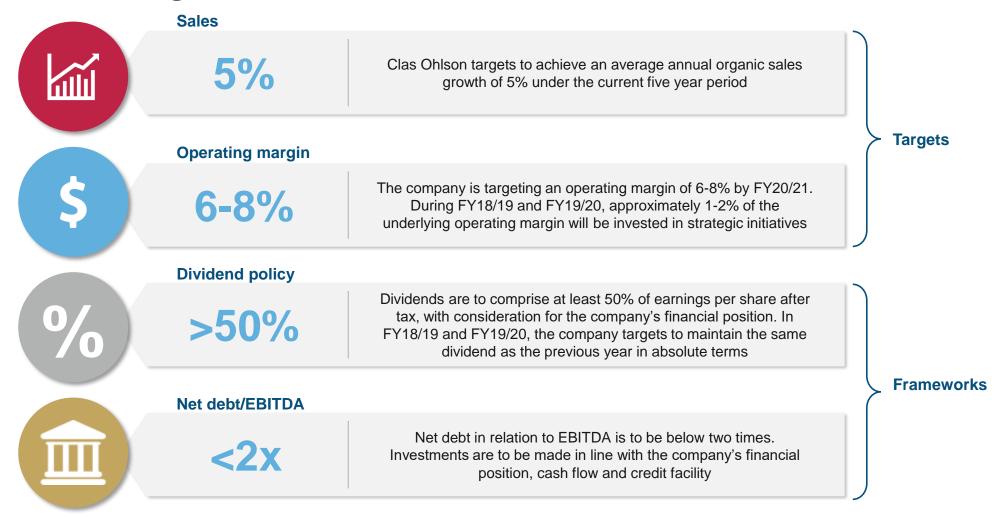
Source: Company information.

Note: 1) Investments = Cash flow from investing activities. Tangibles = Investments in tangible assets – sale of equipment. 2) Excluding instalments on financial assets. 3) Dividend per share / Closing price 14 December 2018



1 2 3 4 5 → Strong financial track record

Financial targets and frameworks





clas ohlson Key investment highlights

Attractive market

Leading market position

Compelling opportunities

Strong management team

Strong financial track record

Focus on profitable growth and shareholder value







Du mathemmar. Vi fixar julen.

clas ohlson 🎔 MatHem.se.



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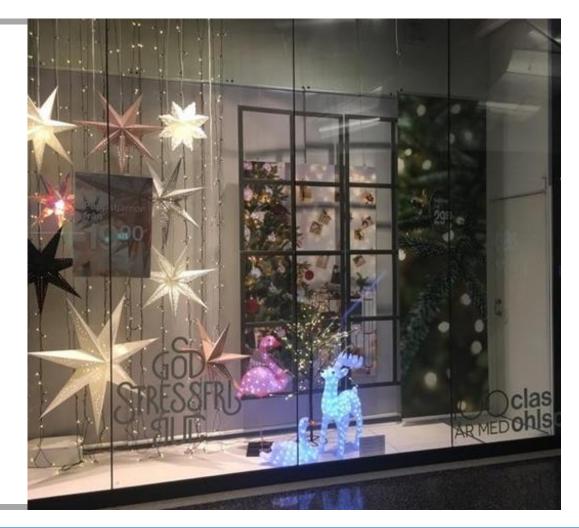
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Brief Q2 2018/19 update

Q2 According to plan – high speed in strategy implementation and increased e-commerce capacity

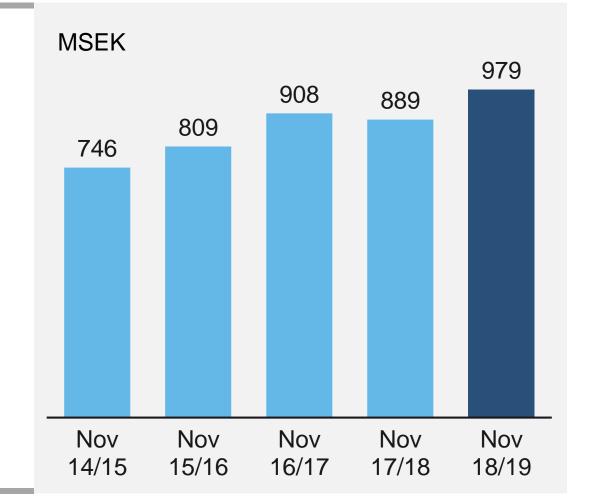
- Solid sales growth
 - Up 8% total, organic sales up 4% and LFL up 1%
- Online sales up 43%
- Q2 underlying EBIT amounted to 124 MSEK (140)
 - Costs totalling 90 MSEK (15) relating to non-recurring costs, action programme CO100+ and sCORE
- Q2 EBIT amounted to 33 MSEK (125)





November sales

- Sales 979 MSEK, up 10%
 - Sweden +10%
 - Norway +11%
 - Finland +5%
 - Outside Nordic countries 17%
- Organic sales up 8%
- LFL sales up 6%
- Online sales up 63%
- 11 additional stores net compared to end of November last year (15)





Black Friday – online performance 2018 vs 2017

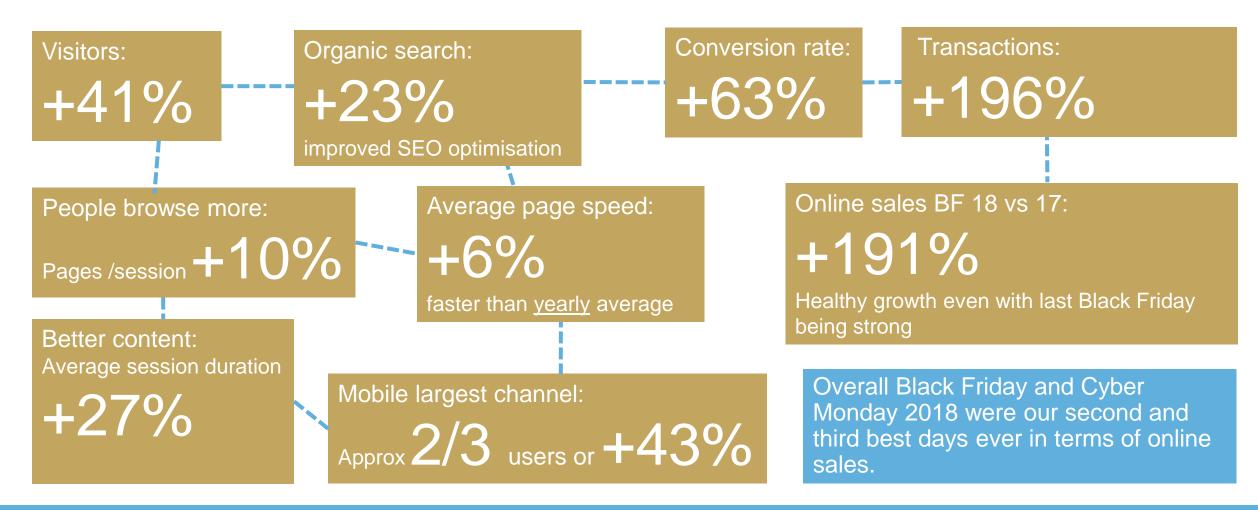




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Clas Ohlson board of directors

Board of directors					
Kenneth Bengtsson Chairman of the board since 2014 Member of the board since 2013	 Background: Chairman of the board of Ahlsell AB, Ersta diakoni, Eurocommerce, Systembolaget, Mekonomen AB, World Childhood Foundation and Ung Företagsamhet CEO and various executive positions at ICA 	Mathias Haid Member of the board since 2015	 Background: Member of the board of Clas Ohlson AS and Clas Ohlson Oy 2002-2005 Pilot at Lufthansa Cargo AG, training officer at Lufthansa's airline operations and several senior positions in Lufthansa's airline operations 		
Margareta Lehmann Member of the board since 2018	 Background: President, Health and Medical Solutions at Essity Various leading positions within SCA and Mölnlycke as well as board member of Sanitec 	Håkan Lundstedt Member of the board since 2018	 Background: CEO and Managing Director of Synsam, board member of Carl Edmond and the Venue Retail Group CEO of Mekonomen and Lantmännen, various senior roles at Orkla 		
Göran Näsholm Member of the board since 2015	 Background: Chairman of the board of Fresks Holding AB and LW AB, board member of Martin & Servera AB CEO and various executive positions at Ahlsell AB, President of Jirva AB, Purchasing Director of Calor Celsius AB and various purchasing positions at Alfa Laval 	Charlotte Strömberg Member of the board since 2017	 Background: Chairman of the board for Castellum AB, board member of Bonnier Holding AB, Ratos AB, Sofina S.A, Skanska AB and member of the Swedish Securities Council CEO of Jones Lang LaSalle Nordics, various positions at Carnegie Investment Bank, Alfred Berg/ABN Amro, Consensus and Robur Capital Management 		
Göran Sundström Member of the board since 2014	 Background: Chairman of the board for Logitall AB, board member of Parks & Resorts Scandinavia AB and Sundström & Partners AB Founder and CEO of Sundström & Partners, various positions at Alfred Berg Fondkommission AB, Aros Securities AB and Nordea Securities 	Anne Thorstvedt Sjöberg Member of the board since 2017	 Background: Various positions at Procter & Gamble, Kraft Freia Marabou, Kraft Foods and Mondelez International 		
Freja Aleman Employee representative (Handels) Board member since 2018	Caroline Östning Employee representative (Unionen) Board member since 2018	Lasse Zwetsloot Employee representative (Handels) Board member since 2012	Joe Erikson Deputy employee representative (Handels) Board member since 2017		
nation.					



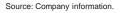
Overview of historical financials – income statement

Income Statement					
				LTM Q2	
SEKm	2015	2016	2017	FY18/19	
Sales	7 601,6	7 990,1	8 210,7	8 544,4	
Cost of goods sold	-4 376,3	-4 698,6	-4 926,6	-5 154,9	
Gross profit	3 225,3	3 291,5	3 284,1	3 389,5	
Selling expenses	-2 408,5	-2 485,2	-2 579,7	-2 821,2	
Administrative expenses	-190,6	-193,1	-237,1	-261,1	
Other operating income/expenses	-119,8	-3,4	1,0	1,6	
Operating profit	506,4	609,9	468,3	308,7	
Financial income	1,9	0,7	0,7	1,1	
Financial expense	-0,7	-1,6	-1,9	-2,5	
Profit before tax	507 <i>,</i> 6	608,9	467,1	307,3	
Income tax	-128,8	-130,2	-109,3	-67,9	
Profit for the year	378,8	478,7	357,8	239,4	



Overview of historical financials – Balance sheet

Balance sl	neet			
SEKm	30 Apr 2016	30 Apr 2017	30 Apr 2018	31 Oct 2018
IT and software costs	270,6	340,2	428,2	
Land and buildings	444,4	414,4	386,8	
Equipment, tools, fixtures and fittings	682,8	649,9	654,6	
Securities held as fixed assets	0,0	0,0	224,5	
Deferred tax assets	16,9	17,0	13,4	
Other non-current receivables	1,2	1,6	1,5	
Total non-current assets	1 415,9	1 423,1	1 709,0	1 705,5
Inventories	1 639,2	1 630,7	2 038,0	2 345,0
Accounts receivable	30,5	31,0	33,7	
Tax assets	69,5	23,2	61,3	
Other receivables	23,3	8,1	35,4	349,7
Prepaid expenses and accrued income	140,1	158,2	206,6	
Cash and cash equivalents	604,3	625,1	115,8	109,9
Total current assets	2 506,9	2 476,3	2 490,8	2 804,6
TOTAL ASSETS	3 922,8	3 899,4	4 199,7	4 510,1
Share capital, 65,600,000 shares with a quotient value of 1.25 SEK	82,0	82,0	82,0	
Other contributed capital	90,4	90,4	90,4	
Other reserves	-132,9	-89,9	-44,9	
Profit brought forward including profit for the year	2 099,3	2 168,2	2 136,4	
TOTAL EQUITY	2 138,8	2 250,7	2 263,9	1 925,4
Deferred tax liabilities	190,2	195,8	210,1	
Other non-current liabilities	5,0	5,0	5,0	
Other non-current provisions	0,0	25,9	12,3	
Total non-current liabilities	195,1	226,8	227,4	211,7
Accounts payable	685,7	635,2	881,6	
Tax liability	111,6	39,4	35,3	
Other current liabilities	95,7	169,2	180,8	
Accrued expenses and deferred income	528,9	500,2	536,5	
Other provisions	166,9	78,0	74,2	
Total current liabilities	1 588,9	1 421,9	1 708,4	2 366,0
TOTAL EQUITY AND LIABILITIES	3 922,8	3 899,4	4 199,7	4 510,1





Overview of historical financials – Cash flow statement

Cash flow statement				
SEKm	FY15/16	FY16/17	FY17/18	LTM Q2 2018/2019
Operating profit	506,4	609,9	468,3	308,7
Adjustment for non-cash items:				
Depreciation	235,4	230	225,6	230,3
Loss from sale/disposal of non-current assets	10,8	37,3	1,4	
Other non-cash items	121,9	-54,8	-18,4	
Non-cash adjustments excl. depreciation				-27,1
Interest received	1,9	0,7	0,7	1,1
Interest paid	-0,8	-1,6	-1,9	-2,5
Tax paid	-133	-160,8	-131,8	-130,9
Cash flow from operating activities before changes in working capital	742,6	660,6	543,9	379,6
Cash flow from changes in working capital	-38,0	38,5	-171,0	-282,4
Cash flow from operating activities	704,6	698,9	372,8	97,2
Investing activities				
Investments in intangible assets	-133,4	-105,9	-124,0	-121,4
Investments in tangible assets	-141,0	-157,6	-148,8	-143,2
Investments in securities held as fixed assets	0,0	0,0	-224,5	-224,5
Sale of equipment	0,3	0,1	0,1	0,1
Cash flow from investing activities	-274,1	-263,5	-497,2	-489,1
Financing activities				
Change in current liabilities, interest-bearing				596
Repurchase of own shares	-47,9	-75,7	-20,9	0
Sales of own shares	43,3	19,7	26,1	0,6
Capital contribution from minority				0,5
Change in non-current receivables				-0,8
Dividend to shareholders	-331,3	-362,0	-395	-395,1
Cash flow from financing activities	-335,9	-418,0	-389,8	201,1
Cash flow for the year	94,6	17,5	-514,2	-190,8
Cash and cash equivalents at the start of the year	517,4	604,3	625,1	295,8
Exchange-rate differences in cash and cash equivalents	-7,7	3,3	4,9	4,8
Cash and cash equivalents at the end of the year	604,3	625,1	115,8	109,8



Overview of historical financials – Inventory





Shareholder structure

	Shareholders, 31 Oct 20)18		
Largest shareholders of 31 October 2018	Number of A shares	Number of B shares	Capital (%)	Votes (%)
Helena Tidstrand	1 368 060	6 179 828	12	17
Björn Haid	1 007 960	4 756 334	9	13
Johan Tidstrand	1 3680 60	900 000	3	12
Peter Haid	1 007 960	3 785 243	7	12
Claus-Toni Haid	1 007 960	3 475 916	7	12
Nordea Investment Funds	0	4 026 792	6	3
If Skadeförsäkring AB	0	3 114 337	5	3
Swedbank Robur	0	2 133 654	3	2
Avanza	0	1 119 895	2	1
Handelsbanken AB	0	1 006 500	2	1
Other shareholders	0	29 341 501	44	24
Total	5 760 000	59 840 000	100	100

The families Tidstrand and Haid, heirs of the founder Clas Ohlson, hold 5,760,000 A shares and 19,097,321 B shares, jointly holding 38% of the capital and 66% of the votes of Clas Ohlson



