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## High energy and strong position

198 stores in5 countriesomni-channel structure

**76** million visitors

38 million customers

**4,700** service-minded employees

High focus on sustainability agenda

R12 sales

7.3 billion SEK

One of the strongest brands in retail in the Nordics



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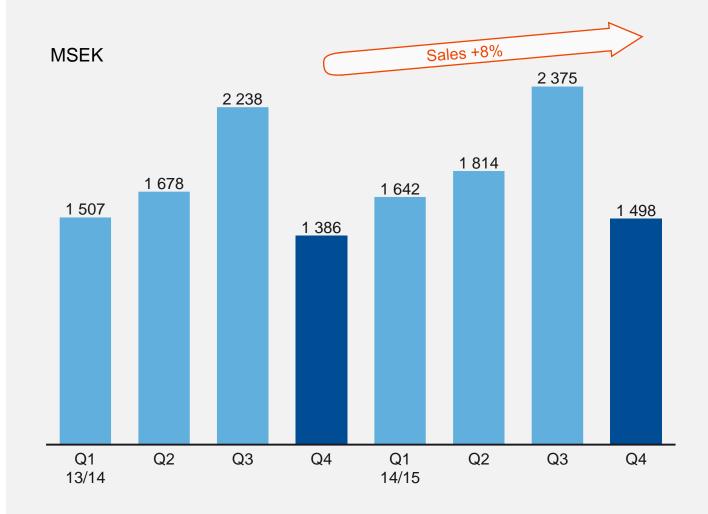
## Highlights Q4

- Record sales up 8% to 1,498 MSEK
- Improved operating profit -8 MSEK (-18)
- Sums up fiscal year to record sales and earnings

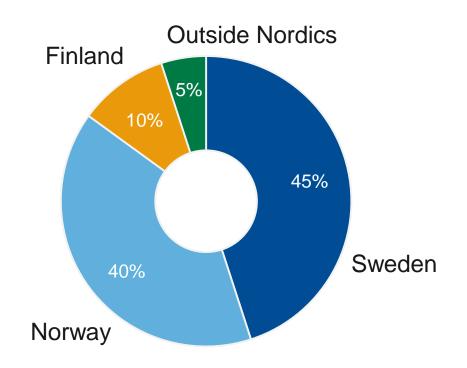


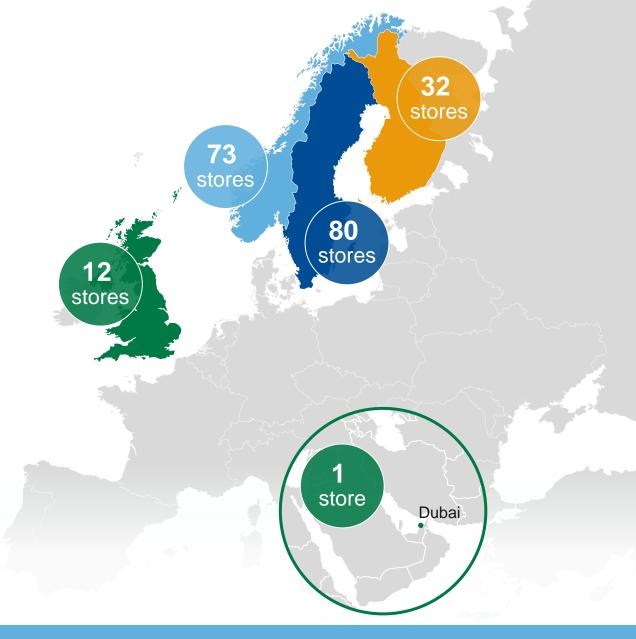
## Sales Q4

- Sales up 6% in local currencies
- Sales 1,498 MSEK, up 8%
- 13 additional stores compared to end of period last year (11)
- Sales comparable units in local currency, up 2%
- Positive currency effect of 2%



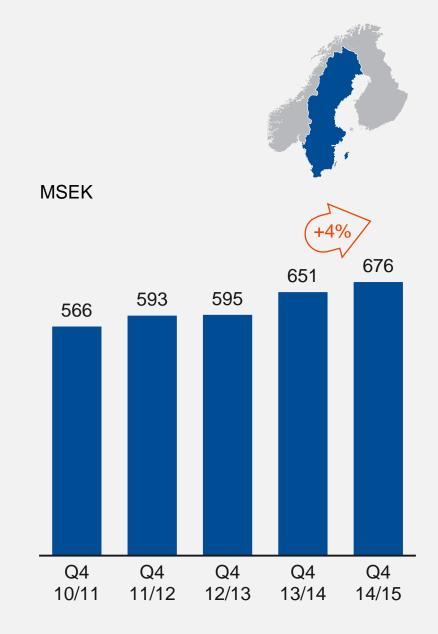
## Sales share per market





## Sweden Q4

- Sales up 4% to 676 MSEK
- Total 80 stores
  - No new stores during Q4
  - 2 more stores compared to preceding Q4
- Strong market position
- Strengthened retail market



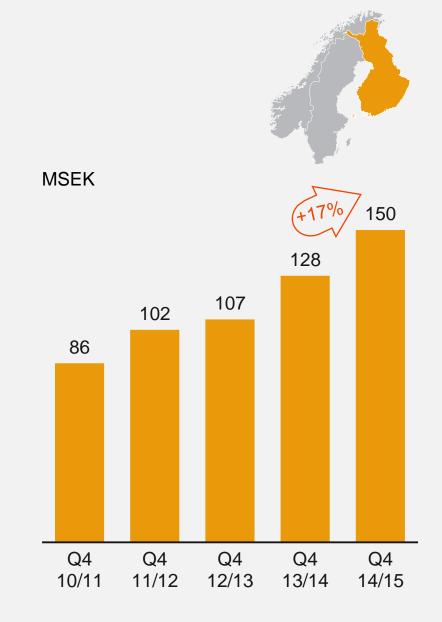
## Norway Q4

- Sales up 10% in local currency
- Sales 599 MSEK, up 11%
- Total 73 stores
  - 2 new stores during Q4
  - 9 more stores compared to preceding Q4
- Strong market position and strengthened brand
- Somewhat strengthened retail market



## Finland Q4

- Sales up 12% in local currency
- Sales 150 MSEK, up 17%
- Total 32 stores
  - No new stores during Q4
  - 2 more stores compared to preceding Q4
- Strengthened brand and market position
- Overall weak retail market



## Outside Nordic countries Q4

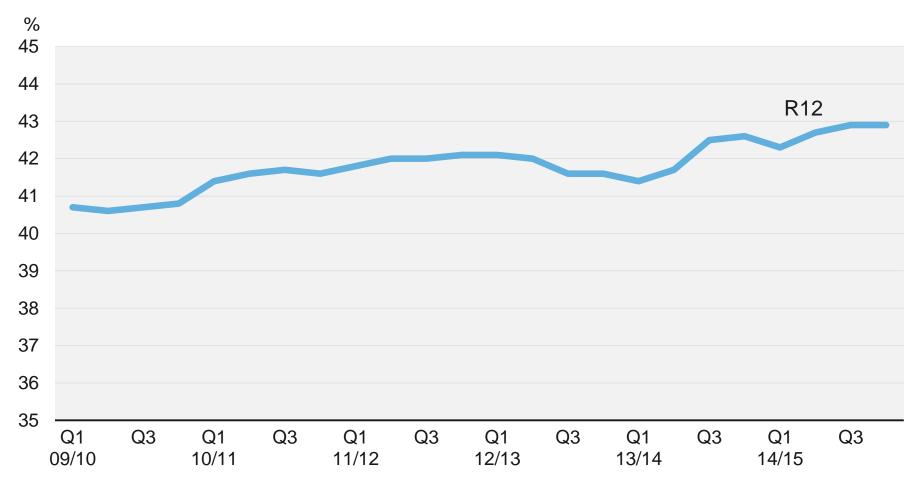
- Sales -9% in local currencies
  - Last year impacted by inventory build-up franchise store
- Sales 74 MSEK, up 8%
- 13 stores whereof one franchise
  - No new stores during Q4
  - No additional stores compared to preceding Q4
- Flat sales trend in the UK



**MSEK** 

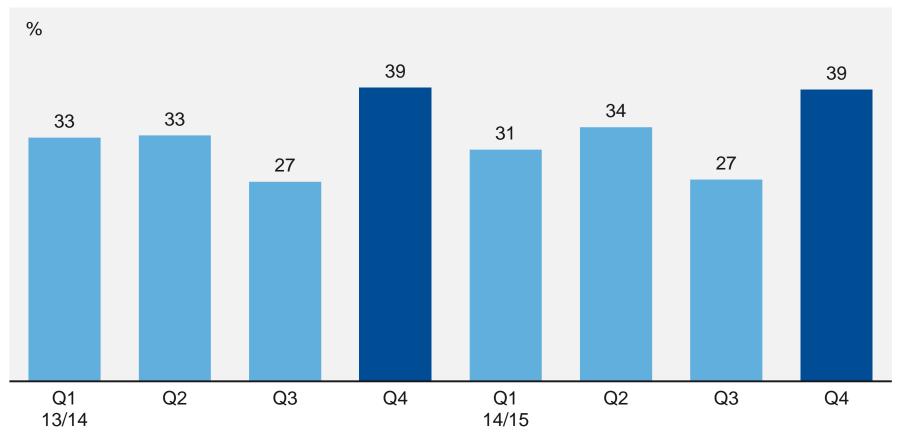


## Gross margin long-term development



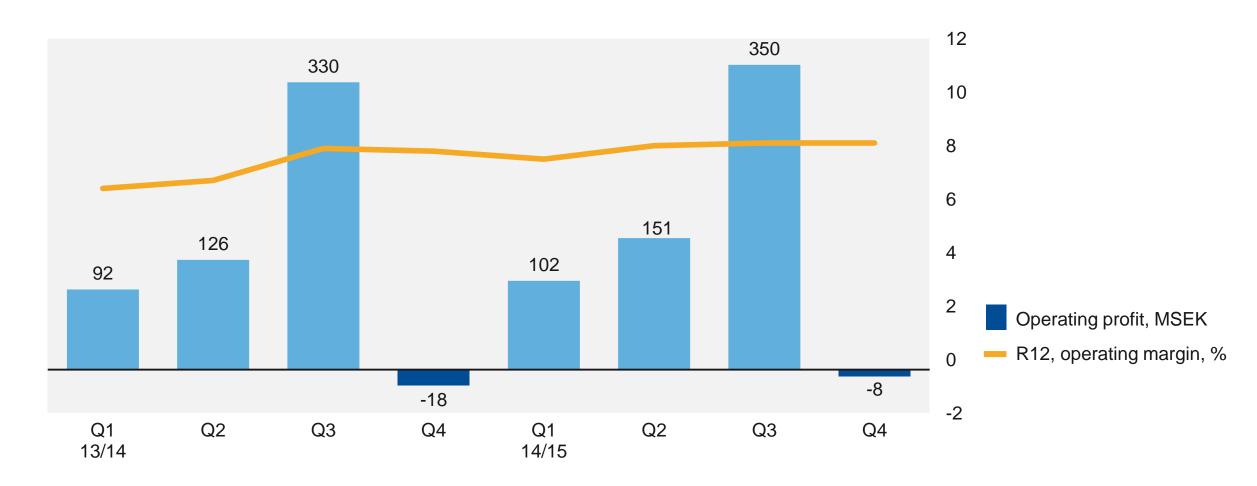
- Positive long-term trend
- Up in the quarter by 0.3 p.p to 41.4%
  - Negative currency impact
  - Increased sourcing efficiency
  - Positive sales mix

## Share of selling expenses



- Share of selling expenses 39.1%, down 0.2 p.p. in quarter
- Somewhat lower marketing spend

## Operating profit and Operating margin





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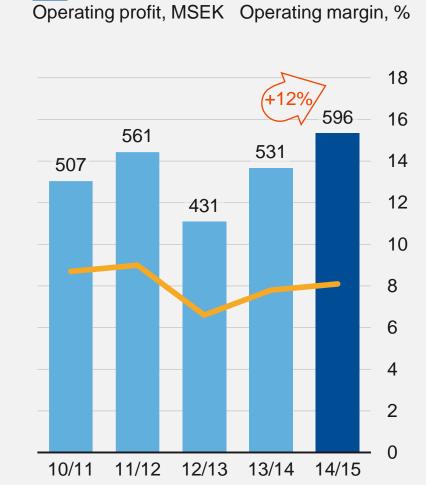
### Sales 2014/15

- Sales up 6% in local currency
- Sales 7 330 MSEK, up 8%
  - Comparable units in local currency +2%
  - New stores +4%
  - Currency effects +2%
- 13 additional stores compared to end of period last year (11)



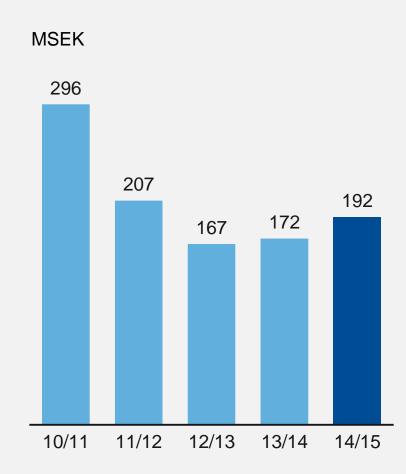
### Profit 2014/15

- Operating profit up 12% to 596 MSEK
- Operating margin up 0.3 percentage points to 8.1%
- Earnings per share up 13% to 7.27 SEK



### Investments

- Total investments 192 MSEK (172)
- New stores and refurbishments 88 MSEK (64)
- IT-systems 69 MSEK (41)
  - Implementation of new IT-platform
  - Other IT developments



## Strong cash flow

- Cash flow operating activities was 647 MSEK (689)
  - Inventory 1 569 MSEK (1 348)
  - Inventory turnover rate DC 7.0 (6.9)
- Cash flow after investments and financing activities of 156 MSEK (234)
- Net cash holdings of 517 MSEK (358)





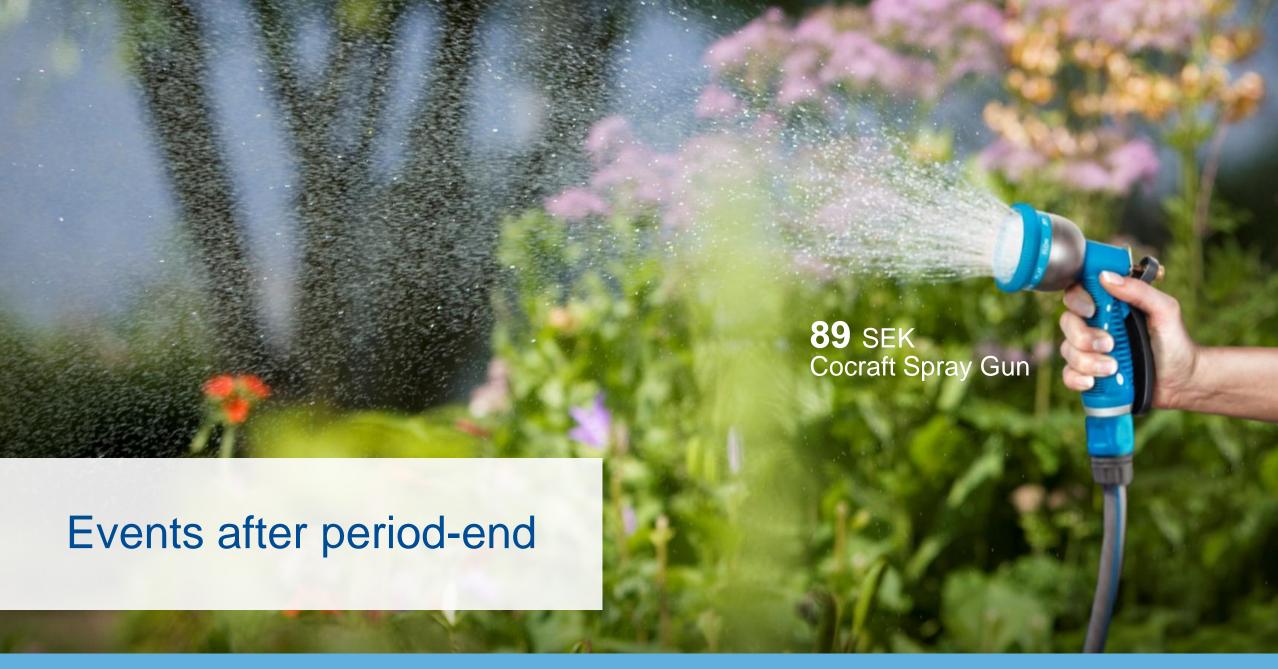


## Proposed dividend

- Proposed dividend 5.25 SEK per share (4.75)
- Equivalent to 75% (77) of net profit
- Inline with dividend policy

  At least 50 per cent of earnings per share after tax, with consideration for the financial position

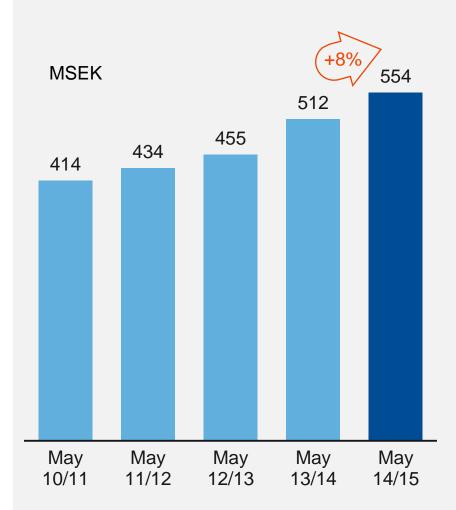




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## May sales

- Sales 554 MSEK, up 8%
- Sales up 7% in local currencies
  - Sweden + 3%
  - Norway + 14%
  - Finland + 6%
  - Outside Nordic countries + 1%
- 13 additional stores compared to end of last May (9)



## UK store network development

- Next step in UK expansion plan
  - New smaller store format cluster in London region
  - Omni channel key element
- New store in St Albans to open September 2015
  - New small store format approximately 300 sqm
  - Located in the high traffic Maltings Shopping centre
  - Primary catchment area approximately 108,000
- Optimising store network
  - Store in Manchester will optimise store space July 2015
  - Store in Merry Hill in Birmingham will close August 2015
    - non-recurring cost appr 10 MSEK in Q1 to be balanced out during 2015/16



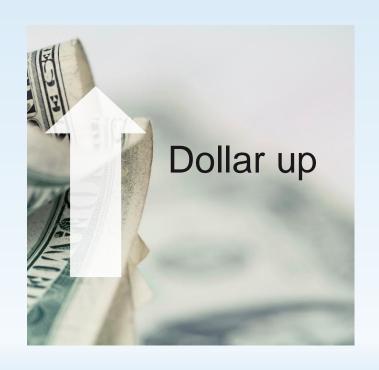
## Contracted stores in Germany

- Three stores contracted to open in Hamburg
- Store openings from summer 2016





## Macro economic trends

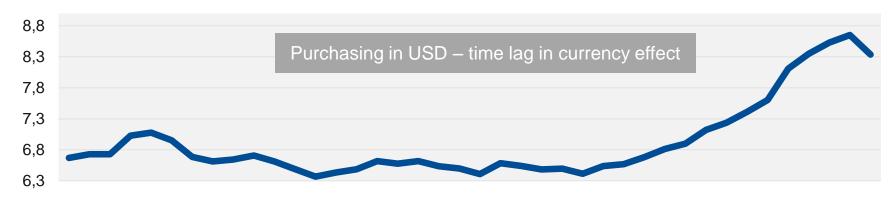




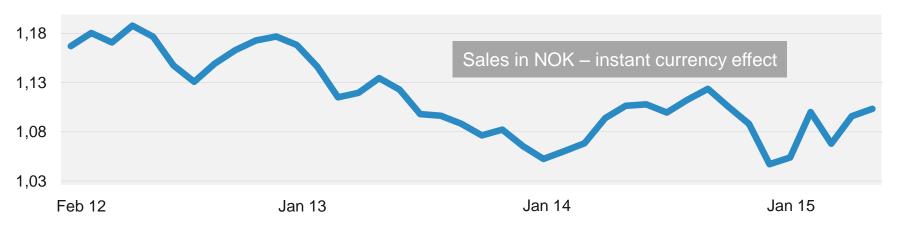


## Main challenge going forward

#### USD/SEK



#### NOK/SEK



Excluding hedging effect

Source: Sveriges Riksbank

## Counteracting measures

Monitor price development

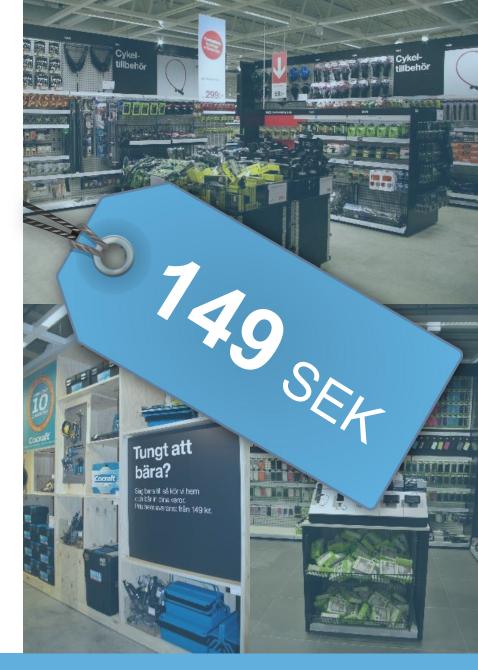
Optimise sales mix

3 Increase sourcing efficiency



## Price position

- Closely monitor market price development
- Never compromise on low price value proposition
- Over time we expect the USD-effect to be reflected in consumer pricing for the whole industry

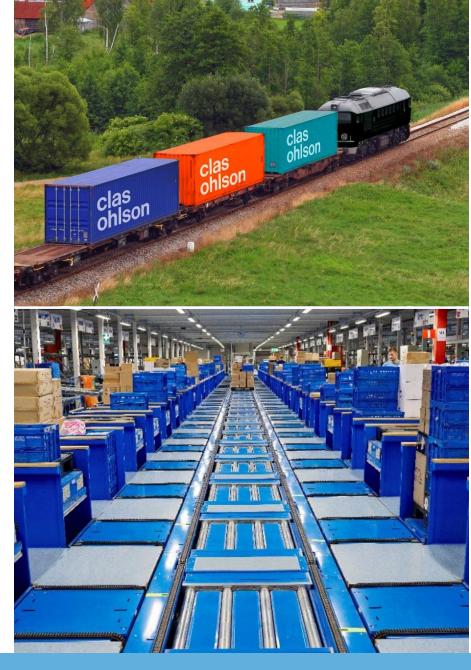


## 2 Sales mix

 Continue to develop product and category mix Continue to develop private label 299 SEK 39 SEK 199 SEK clas ohlson 8 995 SEK EXTERIOR OIL PAINT clas ohlson

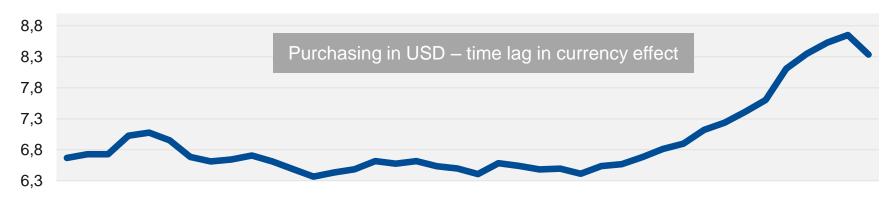
## 3 Sourcing efficiency

- Increase efficiency in supply chain
  - Long-term transport agreement contributing from July last year
- Increase share of direct sourcing
- Further initiatives to increase efficiency with our main suppliers
- Increase efficiency at Distribution Centre

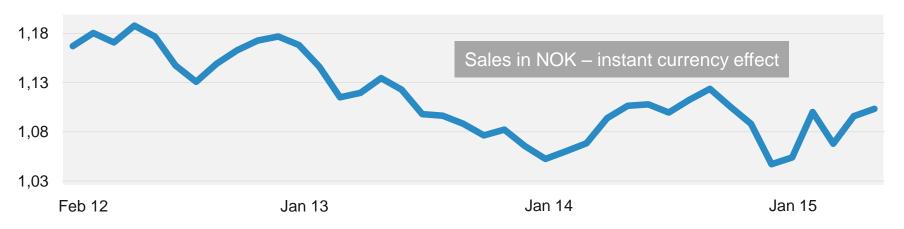


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## Continued product range development

- Focus on practical smart products
  - Seasonal product range
  - Private labels
  - Products for a sustainable lifestyle
  - Spare-parts offering



## Further customer loyalty development

- High ranks on service, price and product range
- Top rated e-commerce and customer experience
- Continued recruitment of Club Clas customers
- Stable growth of Clas Office customers

#### Här är kundernas drömgalleria

Om kunderna själva fick bestämma utbudet av butiker i sin drömgalleria, skulle Clas Ohlson vara ett givet förstaval. Här är de tio hetaste butikerna på kundernas önskelista.

De butiker som svenska folket helst vill ha i sin drömgallerla

- Clas Ohlsor
- 2. Apoteket
- 3. Stadlum
- 4. Ikeai
- 5. Åhléns
- Akademibokhandein
- Kjell & Company
- 8. Ica Maxi-
- 9. H&M
- 10. Intersport

Källa: Drömgallerlan

11738543
Club Clas members



Omnichannel development

Online



Stores

Catalogue/Phone







Social media

## Business and system development

- Continue developing and implementing new ERP platform
  - Building on Microsoft AX platform
  - Gradual roll out over coming three years
- Substantial potential for increased retail efficiency
  - Improved inventory planning
  - Benefits from true omnichannel platform
  - Scalable platform for future growth



## International expansion - Germany

- Large market with high potential
- Research confirms high consumer interest
- Clear demand for a Clas Ohlson concept
- Gap in the market
- Retail structure fits Clas Ohlson



## Criteria German expansion

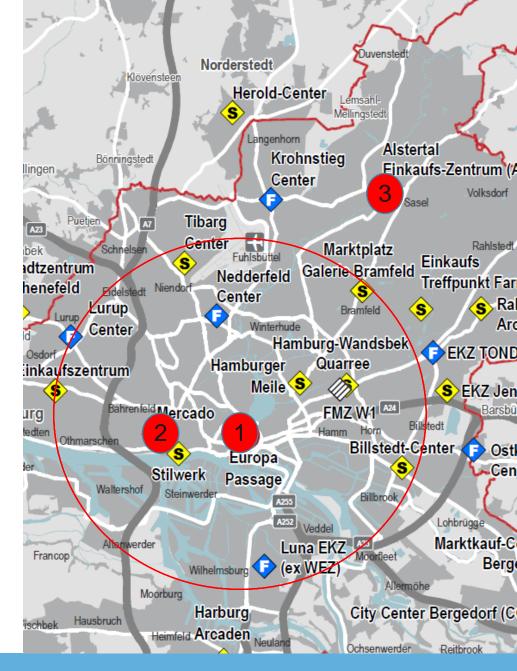
- Initial Northern Germany focus
- 1 city clustering approach
  - First store locations in city centre high street and/or high profile shopping centre with high traffic and visibility
- Omni channel approach
- Further expansion pending market impact



## First step Germany expansion

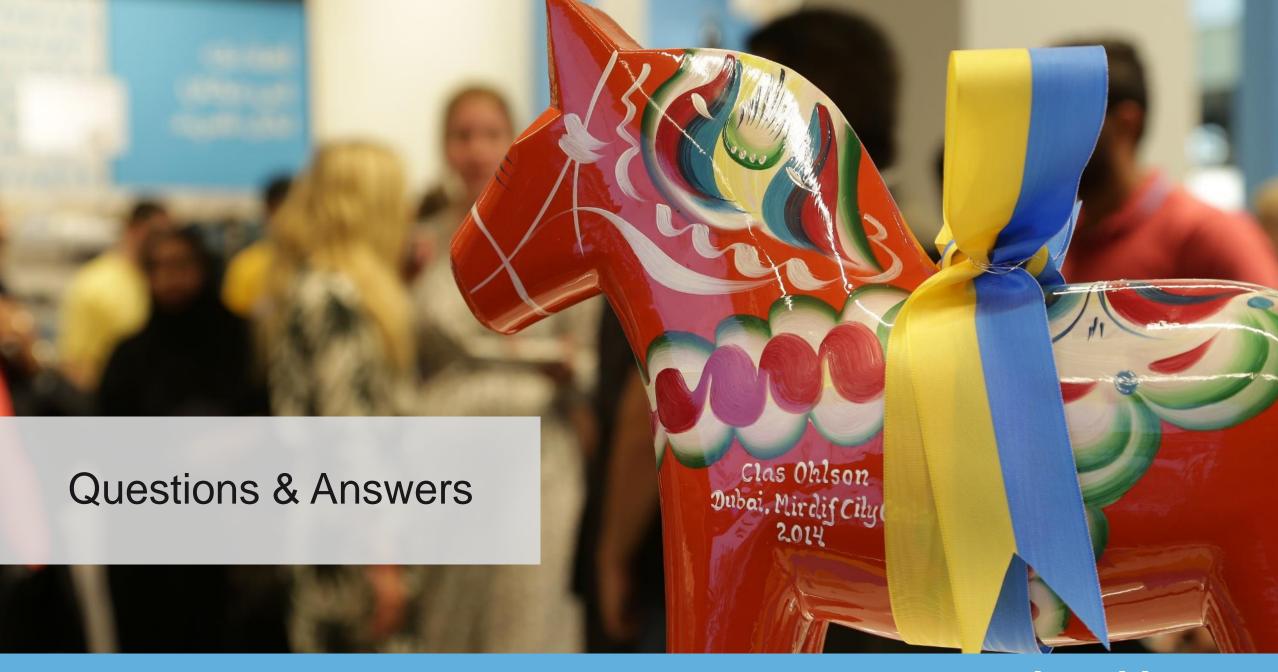
Three contracted full size stores in Hamburg

- 1. Jungfernstieg to open Summer 2016
  - Flagship location in the heart of the city
- 2. Altona to open Autumn 2016
  - Located in one of the more popular city districts
- 3. Alstertal to open Autumn 2016
  - Located in Hamburg's largest shopping centre



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