

Q1 Report 2010/2011

8 September 2010

Agenda

- Q1 2010/11 (May-July)
- Events after period-end
- Roadmap and progress
- Q&A



Clas Ohlson today

- A retail chain with 122 stores in four countries
- Sales of SEK 5,6 billion
- 3,000 employees
- 57 million visitors 29 million customers
- Product range that solves small practical problems of everyday life



Q1 2010/11 (May-July)

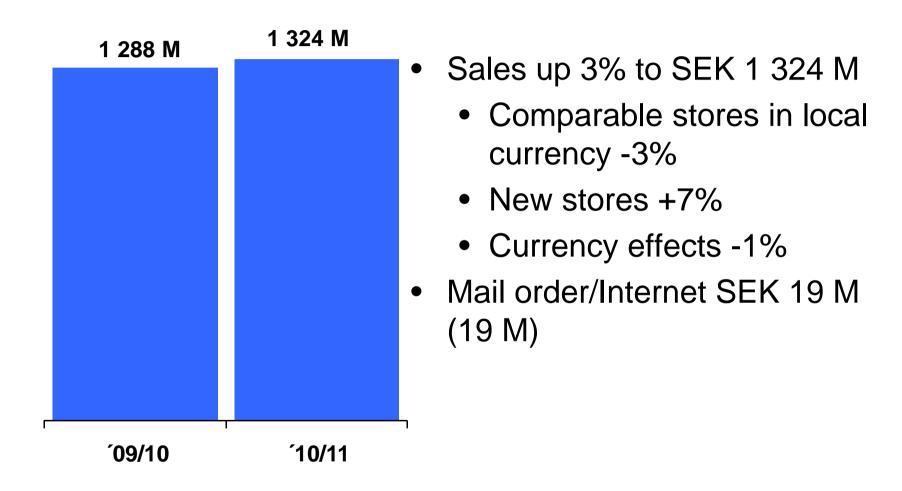
GPS receiver, **Gamin** eTrex Legend HCx

with 2.2" colour display. Inbuilt basic map. Place for microSD memory card to easily add detailed maps. WAAS/EGNOS for best accuracy. Watertight according to IPX7 standard. Up to 25 hours operating time with two LR6 batteries. Weight 156 grams with batteries. Size: 107x56x30mm.

Product number 38-3221 Price: SEK 1895



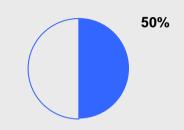
Sales - Q1



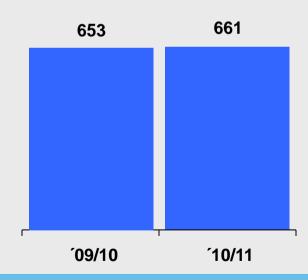


Sweden - Q1

- Sales up 1%
 - No new stores. Total of 56
 - 4 more stores compared to preceding Q1
- Majority of new stores small formats or double establishments
- Highly competitive and overall volatile market



Sales, SEK M

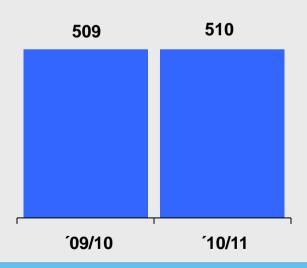


Norway – Q1

- Sales unchanged
 - Unchanged in local currencies
 - 1 new store during Q1.
 Total of 42
 - 4 more stores compared to preceding Q1
- High comparison figures
- Lower consumer spending and more volatile market

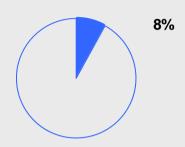


Sales, SEK M

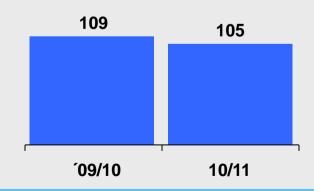


Finland – Q1

- Sales down 4%
 - Up 8% in local currencies
 - Unchanged # of stores compared to preceding Q1
- Negative currency effect
- Positive sales trend in local currencies and increased market share

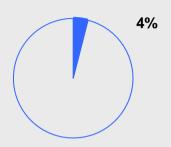


Sales, SEK M

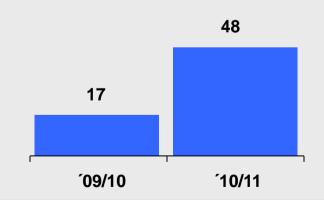


UK – Q1

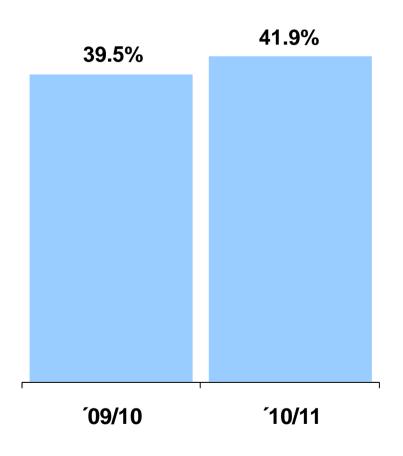
- Sales up 181%
 - Up 205% in local currencies
 - No new stores during Q1
 - 5 more stores compared to preceding Q1
- UK-market burdened by weak economy and financial pressure on households



Sales, SEK M



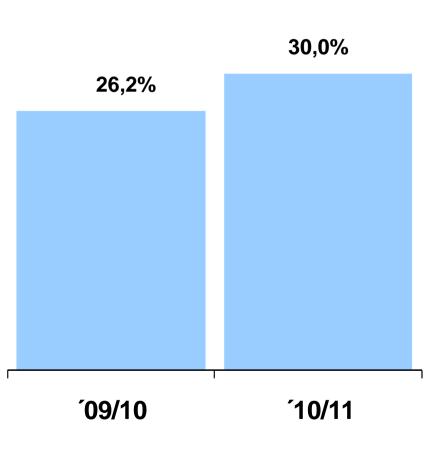
Gross margin – Q1



- Gross margin up 2.4 percentage points to 41.9%
- + Currency effects (USD)
- + Increased share of direct purchasing (Shanghai Office)
- + Sales Mix, including less clearance sales compared to Q1 09/10
- Increased depreciation (DC investment)



Share of sales costs – Q1

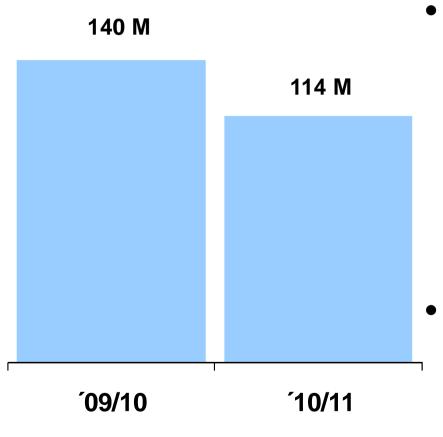


Share of sales costs up 3.8 percentage points to 30.0%

- Higher share of sales costs new markets (UK)
- Lower sales in comparable stores (LFL)
- Higher start up/refurbishment costs in store network
- Increased marketing spending in the Nordic markets

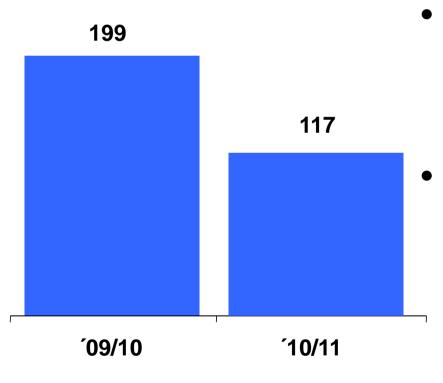


Profit after financial items & EPS – Q1



- Profit SEK 114 M (140)
 - + Improved Gross Margin
 - Low sales growth and negative LFL in established markets
 - Costs for new market entry (UK)
- Earnings per share SEK 1.32 (1.56)

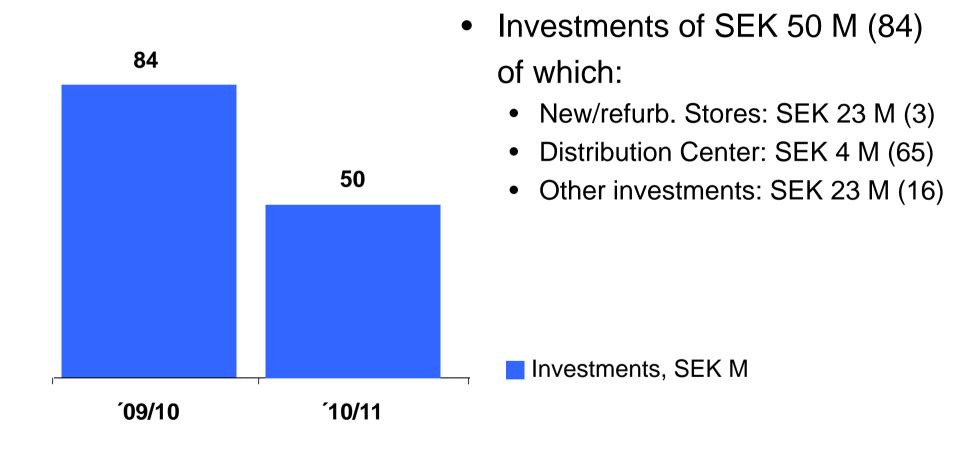
Cash flow – Q1



- Cash flow from operating activities SEK 117 M (199)
- Inventory: +17% to SEK 1 279 M (1 093)
 - Average inventory R12 +11%
 - 13 New stores compared to (09/10)
- Cash flow for the period SEK 118 M (69)

Cash flow from operating activities, SEK M

Investments – Q1





Events after period-end

Denver TR-43C FM Radio/MP3 Speaker.

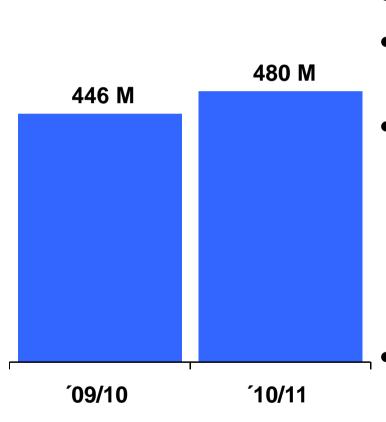
3.5 mm MP3 line-in jack and headphone output. Telescopic aerial. Operates on the mains adaptor included or 6 x AA/R6 batteries (sold separately). Size: 95x156x106 mm.

Product number 38-3000 Price: SEK 129





Sales – August



- Sales up to SEK 480 M (446) +8%
- 14 (20) more stores vs. August 2009
- Changes in local currencies
 - Sweden +5%
 - Norway +5%
 - Finland +10%
 - UK +190%
 - Mail order/Internet sales: SEK 7 M (8)

Launch of fall/winter catalogue



Update on strategic priorities

Cotech Portable Jump Starter and Air Compressor.

Easily starts cars, boats or tractors with 12V batteries without the help of another vehicle. Connects directly to the battery terminals. Delivers up to 450A cranking power. Battery capacity: 17Ah.

Product number 36-4023 Price: SEK 799



UK – expansion update

- Currently 7 stores (2 in Q1 09/10)
- Higher number of visitors and customers compared to group average
- Positive reception regarding assortment, price value and service
- Conversion rate and average purchase still lower than group average
- UK market burdened by slow economy







UK-expansion

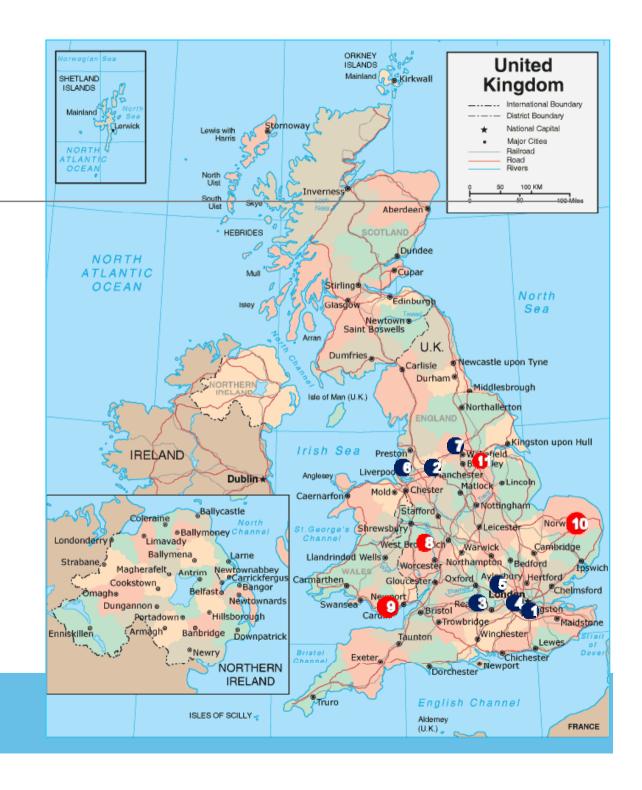
Stores

Open Stores

- **1** Croydon
- Manchester
- Reading
- Kingston
- Watford
- 6 Liverpool
- Leeds

Under contract

- 📵 Birmingham, Merry Hill
- Cardiff
- Orwich
- 🚹 Doncaster





New store concepts

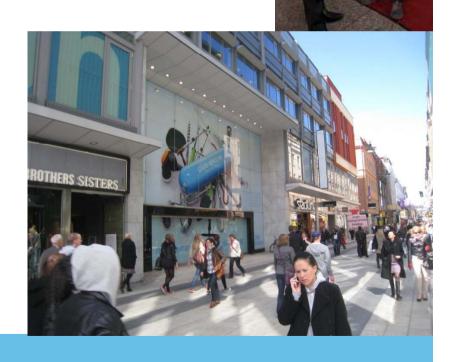
- Easier navigation & improved competitiveness
- 23 new stores
- 8 refurbished stores
- Gradual refurbishment of older stores. Current plan 6-8 stores during 2010/11
- Gradual "face lift" of newer stores according to the new concept





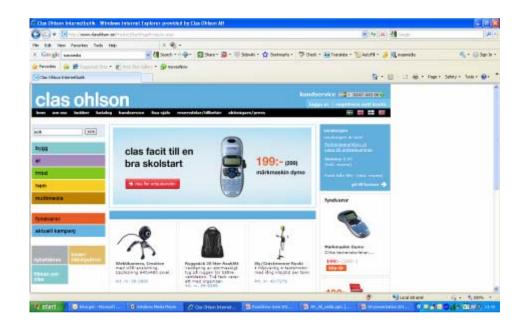
New store concepts, continued

- Refurbished and expanded original store in Insjön opened in May 2010
- Additional large format store opens October 2010 on Drottninggatan, Stockholm
 - Store space subleased to Intersport AB



Investments in e-commerce

- Multichannel strategy development
- Investment in new ecommerce platform
- E-commerce in all markets in 2011/12





Store expansion - pipeline



Contract pipeline

- Plan for 17-22 new stores of which 6-10 in the UK during 2010/11
- 2 new stores opened to date in 2010/11
- 23 new stores contracted of which 15 openings in 2010/11 and 7 in 2011/12

Sweden: 9

Norway: 8

• Finland: 2

■ UK: 4

Senior Management changes

- Catharina Bengtsson,
 Director Supply Chain
 - Business development
 Manager at Ikea
 - Starting 1 October
- Göran Melin, CFO
 - Partner at Öhrlings
 PricewaterhouseCoopers in Falun since 2001
 - Starting 1 November



Outlook

- Continued focus on long term profitable growth in Europe in accordance with financial targets
- Business plan to invest in new markets (currently UK)
 annual impact of up to 2-3 percentage points on EBIT-margin
- Increased expansion rate with 17-22 new stores during 2010/11 of which 6-10 new stores in the UK
- Further potential to increase sales in primary markets in Nordics in line with our strategic plan

Summary

- Low growth in Q1 mainly due to low number of new stores
- Improved gross margin
- Profit lower than last year
 - Low growth in home markets
 - Continued expansion in the UK with increased costs
- Increased store expansion will support growth during second half of 2010/11



Q&A

StationTranslator/data bank for 29 languages. Contains 2,300 phrases for each language. Approx.

Contains 2,300 phrases for each language. Approx. 20,000 entries, storage of names, telephone numbers and addresses. Clock with calendar and alarm. Shows times of 200 cities. Automatic power-off. Size 126x81x12mm.

Product number 38-1590 Price: SEK 399





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